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Parenting & Recovery Coach

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Sheldon Baker was right on time. My sister still hadn't arrived but I was happy to have a few moments alone with Sheldon before she arrived. I met Sheldon at his car and informed him that in addition to the information my sister had given him over the phone, her health had taken a turn for the worse and would need specific medical coverage. I was worried and I was scared. It felt like everything was happening so fast but Sheldon didn't bat an eye. He took my statement and stride and simply said, "Of course." His confidence and kind smile calmed me down immediately.

My sister arrived and it was obvious that she was very ill. But Sheldon didn't act like it. He went over each insurance plan and explained everything simply and efficiently. I helped my sister chose a plan and within 30 minutes Sheldon was waving goodbye.

After he left, I went to work while my sister rested, following his simple directions. Within an hour after his arrival, I relaxed. My sister was covered. Her current plan covered her for the remainder of the month and her new plan would start the first of the next month. She would have no lapse of coverage and the treatment she needed would be covered.

Today my sister is healthy. She's got a good insurance plan and saving more than \$100 per month on health insurance from her previous plan.

As the insurance industry changes, it's a comfort to know someone who understands those changes and can help people chose the right plan. I know my sister has the best health insurance coverage at the best price. Better than that, I know she has Sheldon to call on if she has a question or if her insurance needs change.

Susan L Morley